

Error: Unable to load REAPI.DLL

Summary: Use this workaround if you are experiencing any recapi.dll error messages when logging into Windows. Regional Settings must be non-US (English) to experience this issue.

Affected Operating System: Windows 2000

Affected Products: VirusScan 7.0

Disable VirusScan from Loading Automatically

1. Click Start > Settings > Control Panel.
2. Click Administrative Tools > Services.
3. Locate the McShield Service and double click on it.
4. In the middle of the window, change the startup type to MANUAL.
5. Repeat steps 3 and 4 for Avsynmgr (McAfeeVirusScanService)

Create a Batch File to Startup

1. On the desktop, create a new file (right click > new > text document) called mcmanual.bat. (or whatever you want)
2. Right click on the file and choose 'edit'.
3. In the file window, type the following:
net start avsynmgr
4. Place mcmanual.bat batch file in the All users\Start Menu\Programs\Startup in each user profile configured on your system.
5. Restart your computer.

A permanent solution to this issue is currently being investigated McAfee development.